



Health and Disability Services  
Complaints Office

# No shame to complain

**You and your mob have the right to safe and ethical health care**

If you're not happy with health care you received, contact HaDSCO for help

**Our services are free and confidential**

**Call:** (08) 6551 7600 | **Web:** [www.hadsko.wa.gov.au](http://www.hadsko.wa.gov.au)



## What you might complain about



The service wasn't fair or respectful



Refused to provide a service



You got charged too much

## What could we help you get



An apology or an explanation from the service



Get into a service you couldn't before



A refund

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